



Dear Friends and Valued Travel Partners,

In conjunction with recent reports and violent crime occurring elsewhere in Mexico, we understand that you may have concerns and questions about safety when traveling to Los Cabos. On behalf of the Los Cabos Convention & Visitors Bureau, allow me to take this opportunity to help alleviate those concerns by addressing the following frequently asked questions, which have been received by our office.

Please do not hesitate to let us know if you have further questions as we greatly appreciate your feedback and are fully committed to ensuring your safe and comfortable travel to Los Cabos.

With best regards,
Alberto Coppola
President, Los Cabos Convention & Visitors Bureau

Q. There's been so many reports about drug violence in Mexico in the news lately. Is Los Cabos a safe vacation destination?

Los Cabos remains unaffected by those incidents of violent crime, as recently reported by the news media. Located at the southernmost tip of the 1000-mile long Baja Peninsula in the State of Baja California Sur and separated from mainland Mexico by the Sea of Cortes, Los Cabos is far removed from those highly reported and troubled areas of mainland Mexico, in distance, ambiance and infrastructure.

For example, it is important to note that a private terminal at the San Jose del Cabo International Airport was purposely built to accommodate the high-demand for private jets and to cater to the high-end clientele traveling to the destination on a regular basis. The airport recently opened a new VIP lounge in Terminal 1, available to guests of several luxury resorts in the destination as well as airline club members, offering WiFi, light dining and beverages

Additionally, the destination has been named the official host city of the 2012 G20 Summit, where it will play host to the heads of state and world leaders this

coming June. Los Cabos' first-class hotels and airport infrastructure and safety record were noted as the most important factors in the selection process by Mexico's President Felipe Calderón.

It is also important to note that Los Cabos percentage of return customers is very high as over one-third of the travelers to the destination are repeat visitors. Additionally, the Los Cabos CVB reported that in 2011, the destination welcomed over 1.2 million tourists, clearly demonstrating that international and domestic travelers alike view Los Cabos as an appealing and safe vacation destination.

Q. Given the Travel Warning issued by the US State Department, should I change my travel plans to Los Cabos?

No. The statement issued by the U.S. State Department contains no mention of Los Cabos.

It additionally goes on to state, "Millions of U.S. citizens safely visit Mexico each year for study, tourism, and business, including more than 150,000 who cross the border every day. The Mexican government makes a considerable effort to protect U.S. citizens and other visitors to major tourist destinations, and there is no evidence that Transnational Criminal Organizations (TCOs) have targeted U.S. visitors and residents based on their nationality.

To that same point, *Stratfor Global Intelligence*, a global team of intelligence professionals which provides decision-makers and sophisticated news consumers around the world with insights into political, economic, and military developments recently reported "Located on the southern tip of the Baja California peninsula, Cabo San Lucas and the greater Los Cabos region has been relatively insulated from the country's drug-related violence and can be considered one of the safer places in Mexico for foreign tourists."

Q. What else can you tell me about safety in and around Los Cabos?

Los Cabos was recently named the first destination in Mexico to receive Global Entry kiosks at the San Jose del Cabo Airport (SJD), a new initiative that further affirms the reputation of Los Cabos as one of the safest and secure tourism destinations in the world. Beginning this year, Global Entry kiosks will be stationed in the airport to allow expedited clearance for pre-approved, low-risk travelers upon arrival to Los Cabos.

Additionally, ten hotels and resorts throughout the destination were recently honored in *TripAdvisor's* 2012 Traveler's Choice Awards in several categories, including the Top 25 Hotels in Mexico. The *TripAdvisor's* Traveler's Choice Awards are determined annually by millions of real travelers and their reviews and ratings collected on the world's most trusted travel resource.

Q. Are emergency services available for American travelers while in Los Cabos?

Yes, the U.S. consular agency is located in Cabo San Lucas at Blvd. Marina local c-4, Plaza Nautica, col. Centro. (Telephone: 011-52 (624) 143-3566). U.S. consular agencies around the world serve to assist American citizens who encounter legal, medical, or financial difficulties when traveling abroad.

In the case of an emergency, consular officers put travelers in contact with local attorneys and doctors, as needed. Consular officers also perform non-emergency services including helping Americans with absentee voting, selective service registration, receiving federal benefits, and filing U.S. tax forms. The consular office can additionally notarize documents, issue passports, and register American children born abroad.

Q. How can I stay in active communication with the Los Cabos CVB?

For up-to-the-minute updates from the Los Cabos Convention & Visitors Bureau, please join us on the following social networks:

- Twitter: www.twitter.com/loscaboscvb
- Facebook: www.facebook.com/LosCabosCVB
- YouTube: www.youtube.com/user/LosCabosCVB

You may also call our office toll free at (866) LOS-CABOS or visit our website at www.Time2Cabo.com for current news and great travel packages from our hotel members.

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