**Trip insurance: Funjet**

* By purchasing our All-In-One Travel Protection travel protection plan, travelers can relax and have confidence in their vacation investment. If needed, travelers can cancel their trip for any reason, no questions asked. Simply call us at any time prior to airport check-in to cancel and receive a complete refund, minus the cost of the All-In-One Travel Protection. Other benefits include the ultimate in "no fees" for vacation revisions, special hurricane protection, and during travel benefits such as 24-hour emergency assistance, baggage protection and more.  
    
  Plus, when purchasing the All-In-One Travel Protection on Mexico, Caribbean, Hawaii and Costa Rica vacations, travelers also receive our Price Protection Guarantee --- where if the hotel portion of the vacation price decreases after the booking is made, the traveler will receive the lower rate. This benefit also applies to airfare on Charter/Value Flight Vacations.
* **Redemption Information:** Please refer to "How To File A Claim' section for more information on requesting a refund or filing a claim.
* **Additional Information:** 
  1. Refunds for cancellation will come from Funjet Vacations.
  2. Funjet Vacations must be notified of the cancellation prior to airport check-in in order to be eligible for a refund. Contact your travel agent or Funjet Vacations at 800-558-3050.
  3. The following items are not refundable under All-In-One Travel Protection
  4. "No Show" situations where the traveler does not check in and denied boarding situations are not covered.
  5. Air not purchased from Funjet Vacations.
  6. If the number of individuals occupying a room decreases, the remaining travelers will be responsible for additional costs incurred as a result of a change in the per person occupancy rate.
  7. Nonrefundable travel agent fees may be included in your package price. Please consult your travel agent.

**The All-In-One Travel Protection is non refundable once purchased.**

* **Pre Travel Coverage:** Benefits provided by Funjet Vacations
  + **Cancel for Any Reason:** The traveler may cancel for ANY reason prior to airport check-in and receive a full refund less the cost of the All-In-One Travel Protection plan. This coverage even includes normally non-refundable airfares and the refund is always made back on the original form of payment.
  + **No Revision Fees:** Need to make a change? No problem! Any revision fees prior to departure for the FIRST instance are covered including hotel, airline and any Funjet penalties, so the traveler won't be charged additional fees to make a change to the reservation. See below for more details.
  + **Hurricane Protection:** If a Category One or greater hurricane disrupts a vacation for 24 hours or more, travelers will receive a refund for unused or interrupted vacation nights plus a future vacation discount certificate. Valid for reservations departing June through November. See below for more details.
  + **Price Guarantee:** Guarantee our lowest price on your vacation only when purchasing All-In-One Travel Protection! If the hotel price of your Mexico, Caribbean, Hawaii or Costa Rica vacation goes down after you have booked your reservation, just let us know and we'll adjust the reservation to the lower price. This same price guarantee also applies to the air and/or hotel price on charter/value flight vacations. Not available on groups booked through our group department.

More Details on Pre-Travel Coverage  
**Price Guarantee:** If the price of your Funjet Vacation goes down after making the booking, All-In-One Travel Protection entitles the traveler to receive the lowest price in the following instances:

* + Scheduled Air and Hotel-Only Vacations: Price Guarantee applies on the hotel portion of the vacation.
  + Charter/Value Flight Vacations: Price Guarantee applies on the air and hotel portion of the vacation.
  + The price guarantee only applies to Mexico, Caribbean, Hawaii and Costa Rica vacations.
  + Price Guarantee not available on groups booked through our group department.
  + If the price does decrease on your Funjet Vacation, please contact your travel agent or Funjet Vacations at 1-800-558-3050.
  + The price adjustment must be made to the reservation while the lower Funjet rate is available in the system.

**No Revision Fees:**

* + All Funjet imposed revision fees are automatically waived and available for unlimited use on the reservation so long as All-In-One Travel Protection remains on the reservation.
  + If the travelers need to revise any portion of their vacation prior to departure, supplier fees such as airline and hotel revision penalties will be covered. However, once a supplier revision fee penalty is covered, their coverage is used.
  + If the travelers choose to use their All-In-One Travel Protection to waive any supplier-imposed revision fees prior to departure, including airline re-ticketing fees, the coverage may be repurchased and reapplied to the reservation at half of the original price to maintain all the benefits of the program. **IMPORTANT NOTE:** If the traveler chooses to decline repurchasing the All-In-One Travel Protection after a supplier-imposed fee is waived, the travelers will be subject to any subsequent fees for any further revisions or cancellations and will lose all of the benefits available with the All-In-One Travel Protection.
  + To repurchase All-In-One Travel Protection at the reduced rate, contact your travel agent or Funjet Vacations at 800-558-3050.

**Hurricane Benefit:** The Hurricane Benefit Plan applies for vacations departing June through November. If your Funjet trip is interrupted for 24 hours or more due to a Category One or greater hurricane, you will receive a refund for unused or interrupted vacation nights plus a "Fresh Start" certificate for a future vacation.  
"Fresh Start" certificate amounts:

* + $100 per adult, $50 per child for Charter Air/Value Air Vacations and $25 per person for Scheduled Air Vacations. "Fresh Start" certificates are non-transferable and are not redeemable for cash and can be used on a Funjet Vacation for travel any time (excluding holidays) for one year from the original departure date.
  + A qualifying disruption occurs when customers are displaced from their room for 24 hours or more due to the result of a Category One or greater hurricane and does not apply to hurricane warnings or tropical storms. The Hurricane Benefit Plan applies to unused nights or the nights you are displaced from your hotel if a comparable hotel of equal or greater hotel rating is not provided.
  + Please Note: Business rules concerning the air portion of the vacation will vary by airline. Each airline's rules will be published when a hurricane/tropical storm occurs and will be specific to that storm. Typical practices will allow you to be re-accommodated on your airline's next available return flight and/or may allow you to rebook your return to return early and waive the re-ticketing fee, subject to availability.
  + Customers who are impacted by a hurricane while on their vacation may be eligible for benefits provided under the travel insurance portion of the plan and may contact On Call International for assistance with changes to their travel itinerary or contact BerkelyCare for consideration of additional expenses incurred related to a delay caused by a hurricane/tropical storm.
  + Clients who believe they are eligible for benefits stated above due to a hurricane will need to send a written request with their name, hotel and a description of their displacement to:

Funjet Vacations:   
ATTN Customer Services   
P.O. Box 1460   
Milwaukee, WI 53217   
  
**Please Note:**

* + Charter/Value Flight Vacations: The following are considered charter/value flights: Aeromexico Airlines, AirTran Airways, Frontier Airlines and Sun Country Airlines in the designated classes of service of F, L, C, Z or Y.
  + Scheduled Air Vacations: include all published and bulk airfares in classes of services not listed under Charter/Value Flight Vacations (flights are designated as published air or bulk air in the electronic booking tool).
* **During Travel Coverage:** Benefits underwritten by Stonebridge Casualty Insurance Company
  + **Trip Interruption Protection** - Reimburses (up to the total trip cost) unused hotel arrangements plus additional costs to change or purchase a new airline ticket if the traveler(s) can't travel due to circumstances such as illness or injury to traveler(s), a family member, or traveling companion, jury duty, subpoena, or a traffic accident on the way to the airport.
  + **Travel Delay Reimbursement -** Reimburses additional transportation costs or unused hotel arrangements should your flight be delayed 12 or more hours due to weather, strike or other job action, or equipment failure of a common air carrier. The plan reimburses you up to $500 ($100 per day) for the unused portion of your trip, additional accommodations, meals and "catch up" transportation expenses.
  + **Emergency Evacuation -** Arranges and pre-pays the cost of emergency medical transportation if a serious illness or injury occurs during your vacation that requires medical evacuation.
  + **Medical Expense Reimbursement** - Reimburses medical costs should you incur hospital charges or other medical bills as a result of an illness or injury during your vacation.
  + **Baggage/Personal Property Reimbursement -** Reimburses you for baggage or items lost, stolen, or damaged during your vacation.
  + **Baggage Delay Reimbursement** - Reimburses for the purchase of necessary personal items if your bags are delayed by the airline for 24 hours or longer. The plan covers you for the purchase of necessary items up to $200 ($100 per day) in the event your luggage is delayed by an air common carrier for more than 24 hours en route to your vacation.
  + **Travel Accident Protection** - Accidental death and dismemberment coverage in the event of loss of life or limb while flying.
  + **24-Hour Worldwide Emergency Assistance** – On Call International can provide you with help away from home should you experience emergency medical, travel, or legal problems while traveling.

This is a brief description of the insurance benefits and travel services provided. Travel insurance is underwritten by Stonebridge Casualty Insurance Company, Columbus, Ohio; NAIC #10952 (all states except as otherwise noted) under Policy/Certificate Form series TAHC5000, TAHC6000 and TAHC7000. In CA, CT, HI, NE, NH, PA, TN and TX Policy/Certificate Form Series TAHC5100 and TAHC5200. In IL, IN, KS, LA, OR, OH, VT, WA and WY Policy. The Policy will contain reductions, limitations, exclusions and termination provisions. Full details of the insurance coverage are contained in the Policy. All coverages may not be available in all states. If there are any conflicts between this document and the Policy, the Policy shall govern in all cases. This plan was designed and is administered by BerkelyCareSM. IN CALIFORNIA: BerkelyCareSM is a service mark of Aon Direct Insurance Administrators, CA Insurance License #0795465. IN ALL OTHER STATES: BerkelyCareSM is a division of Affinity Insurance Service, Inc. in all states other than CA, except: AIS Affinity Insurance Agency, Inc. in MN and OK and AIS Affinity Insurance Agency in NY. For complete details regarding the terms, conditions and exclusions, please review the Plan Description at [www.funjet.com/plan-description](http://www.funjet.com/plan-description) or contact BerkelyCareSM at 1-800-527-3522.